# Table of Contents

**Be Seen Be Safe User Types** ................................................................................................. 2  
User Definitions and Hierarchy ................................................................................................. 2  
Phone Requirements .................................................................................................................. 3  
Browser Requirements ............................................................................................................. 3  

**Set Up** .................................................................................................................................. 4  
Downloading the App .................................................................................................................. 4  
Registering Your Account ......................................................................................................... 4  
Completing Your Visitor Profile ............................................................................................... 4  
Reset Password ......................................................................................................................... 5  

**Service Provider Functions** .................................................................................................. 6  
Activity Overview ..................................................................................................................... 6  
Report Bird Sighting ................................................................................................................. 7  
Users ........................................................................................................................................ 8  
Broadcast Message .................................................................................................................... 10  
Message Inbox .......................................................................................................................... 11  
Account .................................................................................................................................... 12  
Support .................................................................................................................................... 13  
My Profile ................................................................................................................................ 15  

**Service Provider Access** ..................................................................................................... 16  
Company Service Provider ....................................................................................................... 16  
Individual Service Provider ....................................................................................................... 16  

**Definition Index** .................................................................................................................. 17  

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Version 1.4  Service Provider User Guide: Be Seen Be Safe 1
Be Seen Be Safe User Types
User Definitions and Hierarchy

Company/Association Administrator

- This level can access all sector/company information

Farm Owner/Manager

- This level can access only his/her own farm(s) visitor records

Service Company with GPS Logistics or Multiple Smartphones

- This level can access only his/her own staff/personnel farm visits

Individual Users, Farm Workers, or Service Personnel

- This level can access only his/her own farm visits
Phone Requirements

Be Seen Be Safe supports the following minimum hardware and operating systems (OS):

- Apple iPhone 4S with iOS 9.3.4 (however, we recommend iPhone 5S with iOS 10 or greater)
- Android with OS Lollipop (5.0) (to ensure optimum performance Be Seen Be Safe recommends that Android phones be no greater than 4 years old and to have cost more than $500 USD at its release)
- BlackBerry BB10 OS (please note, push notifications are not available on the BlackBerry platform)

Browser Requirements

Be Seen Be Safe supports all browser types except Internet Explorer. Internet Explorer’s replacement, Microsoft Edge, is the best solution for this.
Set Up

Downloading the App

On iPhones, the app can be found in the App Store, by searching for **Be Seen Be Safe Ltd.**

On Androids, the app can be found in the Google Play Store, by searching for **beseenbesafe** (with no spaces).

On BlackBerrys, the app can be found in BlackBerry World, by searching for **Be Seen Be Safe**.

The app is completely free on all platforms. Once it is downloaded, tap the app to open it and it will bring you to the main login page. It will ask you to ‘allow’ three options: location (to determine when you cross geofences, this should be set as **Always Allow**), notifications (select **Allow** to be notified when crossing fences), and motion and fitness activity (to determine when your phone is moving or sitting still, select **Allow** so the app is be able to conserve your phone’s battery).

Registering Your Account

To register your account, click **sign up** on the login page. You will be directed to the registration form. Fill out the form using the email address you want linked to your account. Create a password that you will remember. Type in your first name in **Given Name** and last name in **Family Name**. Fill in the **Mobile Number** of the phone you’ll be using the app on. Fill in your **Phone Manufacturer**, for example, Apple. Then fill in your **Phone Model**, for example, iPhone 7. Once this is all completed, select **Next**.

Completing Your Visitor Profile

The system will now ask you to fill in your **User Type**. There are three types: **Farm Worker**, **Farm Owner** and **Service Provider**.

**Important** - If you select Service Provider, you will receive the following question, which needs to be completed for your registration process. Please ensure this field is filled in correctly as it is extremely important in assessing individual risk profiles.

**On farm visits, what is your proximity to the livestock?**
You have a choice of three answers as follows:

1. I work closely with the birds/animals. I go in the housing area.
2. I go to the barn area and may enter the anteroom or an electrical room but I do not enter the animal housing area of the barn.
3. I do not go near the barn area.

Once everything is filled in, you can select Complete Profile. A pop up success message will appear and after a few seconds, the login screen will appear again. Use your password and the email address you provided to login to your account for the first time.

**Reset Your Password**

If you forget your password, on the login page, select **Forgot your password? Click here.** This will open up a field where you can enter your email address. Once you’ve entered your email, click **Submit.** A success message will appear stating an email has been sent. You will receive an email to the email address you indicated. It will have a button stating **Reset Your Password,** click on that. This will open a link to the Be Seen Be Safe dashboard with a new password field. Type in your new password, confirm it once more, and hit **Submit.** A success message will appear stating that your password has been reset. You can now login to the system using your new password.

**Important** - If you do not receive the email, please check that you have entered your email correctly. If you still have not received an email, please contact info@beseenbesafe.ca.
Service Provider Functions

To access the Be Seen Be Safe dashboard, go to beseenbesafe.ca and click the Login button at the top right-hand corner of the page. Or to go directly there, you can enter dashboard.beseenbesafe.ca/#/ into your browser address bar. Enter your personal login credentials. This will bring you to the Activity Overview page. On the left side of the screen (see screenshot below), you will see the menu options.

Activity Overview

All user types have access to their personal Activity Overview, which is a report of personal visits to Be Seen Be Safe properties, including their own property.

Select the menu item Activity Overview. The visits are grouped by Last 7 Days, Last 30 Days, and Last 365 Days in numbers at the top. Underneath that, the table shows your personal activity. Each of the three columns (Property, Timestamp, Duration) can be sorted alphabetically or numerically simply by clicking on that column’s header. You can also search for your visits between specific date ranges by filling in Start Date and End Date, and clicking the Search button. By clicking on a visit, a pop-up will appear with more details on that visit. The data can be exported by clicking Export CSV. This will download the data as a CSV file or as a spreadsheet that can be opened in Excel. The map view beside this shows the properties you’ve visited on a map. You can hover over the layers button in the top right hand corner to toggle between Satellite + Streets, Streets, and Monochrome map types.
**Report Bird Sighting**

*Report Bird Sighting* is only accessible on the mobile app. Association Administrators have the option to overlay wild waterfowl (and wind) movement over disease simulations to increase the prediction of disease movement (see *Simulate Outbreak*). All users are able to add to this waterfowl database by submitting waterfowl sightings as they occur. The mobile app will use your phone’s location to determine where the waterfowl was sighted. To report a bird sighting, click on *Report Bird Sighting* on the *Activity Overview* or main page of the mobile app.

Select the type of birds you observed under the question **What kind of wild bird did you see?** The options are **Ducks**, **Geese**, and **Other Waterfowl**. Non-water birds are not susceptible to the types of diseases poultry farms are prone to contracting from wild birds, so observations of their movements are not necessary for our purposes. Select the range of birds you observed under the question **How many birds did you see?** The options are **1-5**, **5-25**, **25-50**, **50-100** and **>100**. In the example to the right, Geese and 5-25 have been selected. Once you have filled both options in, select **Submit**.
Users

Users is a list of users including yourself and any staff you may have. This is only available for Company Service Providers, not Individual Service Providers.

Under Directories, click on Users. Service Providers can sort, search, or edit any of their registered users. Each of the three columns (Name, Email Address, Last Active) can be sorted alphabetically or numerically simply by clicking on that column’s header. The Last Active column shows the most recent activity date recorded for each property, it has been sorted as an example below.

Columns are customizable. Just click on the gear icon at the top of the page.

This will generate a pop-up with selectable column options. Select the columns you wish to see and click Continue.

In the Search Table bar on the User page, you can search by name, email address, and last activity date. Click on a property to view its User Details.
You can edit a user’s name, email address, phone number, phone manufacturer, phone type, language, and notification settings. You can also edit **User Type** (Farm Worker, Farm Owner, or Service Provider), the company they work for, and their proximity to the livestock.

**Important** - If you select Service Provider, you will be required to fill out the livestock proximity question. Please see the registration process at the beginning of this document for further information.

In the **User Details**, simply click **Edit** beside each heading in order to change it.

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The user’s **Total Recorded Visits** is listed by **Last 7 Days, Last 30 Days**, and **Last 365 Days** and is also viewable and searchable by date range. This data can be exported for future analysis by clicking **Export CSV**.
Broadcast Message

Broadcast Message allows you to send a message to any registered users within your network at any time. Either just yourself, or if you have staff, to your staff as well.

Under Tools, select **Broadcast Message**. Type the message in the **Notification Message** box. Click **Select Recipients**. A pop-up box will appear.

Each of the two columns (Name and Email Address) can be sorted alphabetically simply by clicking on that column’s header. You can also search for specific names or emails in the Search Table field. The recipients that show up on the list are users who have previously logged in on their mobile device, so you can be sure that they will receive the message. Once you have selected all users, click **Continue**. Once you have typed your message and selected your recipients, click **Submit** on the Broadcast Message screen. The message will send immediately to all parties. Sent messages will appear in the **Sent Messages** area.
Message Inbox

If you receive a message, you can view any received messages in your **Message Inbox**.

Under Tools, select **Message Inbox**. You can then click on any message to review it.
Account

There are a number of options that can be changed in your Account settings at any time. You can select preferred language, notification types, and change your password.

Under Settings, click **Account**.

To change your language, select the **Language** drop-down and choose either English, Spanish, or French in the menu. Click **Save** to save any changes.

There are three types of notifications you can receive. A user can be notified of personal movements on properties they own, can be notified of visitor movements on properties they own, and can be notified of their personal movements on any properties in the entire Be Seen Be Safe system. To receive each type of notification, make sure the checkmark appears beside that option. Uncheck the checkmark, by clicking on it, to cancel that type of notification. Click **Save** to save any changes.

To change your password, enter your current password, enter your new password, confirm the new password by typing it in again in the **Confirm New Password** field, then click **Submit** to save your new password.

You can also log out by clicking **Sign Out** at the top of the page.
Support

Support provides you quick access to the Help section of our website as well as a support form to submit any issues you may be having.

Under Settings, click Support. The link under Support, Help & Documentation, sends you to the Help section of the Be Seen Be Safe website, with access to downloadable User Guides for each user type, YouTube how-to videos, FAQs, and much more.

The Report Issue section allows you to report any issues you may be having with the app or dashboard. The first question: Which topic best describes your issue? has four possible options:

Notifications and Visitor Records
Battery Performance
Inaccurate or Missing Property/Personal Information
Other

From there, a new question will pop-up: Do any of the following options describe your issue specifically? which has multiple answers depending on your specific issue.

The third question: How long have you been experiencing this issue? with five possible timeframe options.
Finally, the last question is **What other details can you provide us to help us understand the problem more completely?** and you have an optional text box to fill in.

When you’ve completely filled out the form, click **Submit** and your issue will be sent to a Be Seen Be Safe representative who will get back to you promptly.
My Profile

Your personal information and **User Type** can be changed in your **Profile** settings at any time. You can change your name, email, mobile number, phone manufacturer, phone model, user type, company name, and your proximity to the livestock.

On the menu, click the top area, labelled **My Profile** with your name and email. Click **Edit** beside the section you would like to edit. Make any changes, then click **Save** at the top when finished.
Service Provider Access

Company Service Provider

Company Service Providers can see themselves or any staff that are registered to their company in the User Directory.

If a Company Service Provider goes onto a Be Seen Be Safe property, they will be notified of their entries and exits, and they will be able to see that property's name in their Activity Overview but they will not be able to look at that property's information, geofence, or any other visitors to that property, besides themselves and their staff.

Company Service Providers can export the data of their personal or staff’s activity.

On the menu bar, Company Service Providers can see Activity Overview, Broadcast Message, Message Inbox, Users, Account, Support, and My Profile.

Individual Service Provider

Individual Service Providers can only see themselves in the User Directory.

If a Service Provider goes onto a Be Seen Be Safe property, they will be notified of their entries and exits, and they will be able to see that property’s name in their Activity Overview but they will not be able to look at that property’s information, geofence, or any other visitors to that property, besides themselves.

Service Providers can export the data of their personal Activity Overview.

On the menu bar, Service Providers can see Activity Overview, Message Inbox, Account, Support, and My Profile.
Definition Index

**Association**: A company or farmer cooperative that has control over multiple properties

**Association Administrator**: A manager or director of an association who has access to all sector/company information

**CSV File**: A simple file format used to store tabular data, such as a spreadsheet or database that can be imported to and exported from programs that store data in tables, such as Microsoft Excel or OpenOffice Calc

**Fomites**: Objects or materials that are likely to carry infection, such as clothes, footwear, and vehicles

**Incubation Period**: The period between exposure to an infection and the appearance of the first symptoms

**Index Property**: A farm on which a suspected or diagnostically confirmed infection has occurred

**Operating System**: The software that supports a computer or phone’s basic functions, such as scheduling tasks, executing applications, and controlling peripherals

**Property Owner**: The owner or manager of a farm who can access only their own farm(s) visitor records

**Service Provider**: A person who provides services to a farm property, such as a veterinarian or feed truck driver who has access to only their own personal or staff’s farm visits

**XLS File**: A file extension for a spreadsheet file format for use with Microsoft Excel

If you require any further assistance, please contact info@beseenbesafe.ca.